

QUALITY MANAGEMENT POLICY

Statement of Intent

The basis of the success of our business is our philosophy of providing the best service possible. To that end Gary Pitt and Company has committed to a quality policy to ensure that its products and services fully meet the requirements of its customers at all times.

Commitment to the implementation of supporting managerial and business systems is essential to realising that goal.

This level of quality is achieved through adoption of a system of procedures that demonstrate the competence of the company to our clients, our supply chain, our people and independent auditing authorities.

Achievement of this policy involves all our people, who are individually responsible for the quality of their work. Continuous improvement can only be achieved by adherence to this policy using quantifiable measures and adopting a quality culture.

The objectives of the system are: -

- To analyse and improve our Quality Assurance System so as to meet standards.
- To achieve and maintain a high level of service and performance that enhances the company's reputation with customers.
- To ensure compliance with relevant statutory, technical and safety requirements.
- To satisfy and other applicable requirements that we deem to be our compliance obligations
- To develop our people within the organisation to embrace a culture of safety and quality.
- To endeavour, at all times, to maximise customer satisfaction and improve the quality of the service that we offer

Company Director shall ensure that specific objectives within this framework are continually set and that progress towards their achievement are periodically reviewed.

Gary Pitt
Director

19th August 2026